

Arts Science & Commerce College, Chikhaldara

STUDENT SATISFACTION SURVEY

Academic Year 2023-24

Analysis Report

Preamble: Student Satisfaction Survey examines the process of teaching learning and evaluation which helps assess the institution's quality status. The survey captures students' responses through the online/offline mode providing them with an objective questionnaire and one open-ended question. Analysis of the open-ended question as well as objective questions: The students are asked to give four/five observations/suggestions to improve the overall Teaching-Learning and Evaluation experience in the institution. The survey measures how satisfied the students are with their experience providing a measurable benchmark on areas such as academics, facilities, access to academic resources, the quality and availability of extra-curricular activities etc. Student satisfaction influences not only how much students enjoy their time at a college but also how well they do. Their grades, course participation, relationships with lecturers, attendance, employability etc. rely upon how much they enjoyed their time at a college and how engaged they were. Thus student satisfaction survey plays a very crucial role in promoting life at institution.

Aim of SSS: The survey aims to gather information from the students whether they are satisfied with the academic facilities and resources provided by the institution.

Objectives:

- To find out the satisfactory level of male and female students with respect to Teaching- Learning and Evaluation.
- To assess utility of academic and infrastructural resources.
- To know shortcomings if/any at institutional level.
- To improve the quality of student life and learning
- To Measure Student satisfaction and priorities.

Method of Survey:

- A reliable questionnaire is developed and put in the goggle form to collect the responses from the students through online/offline mode.
- A link is developed and put in the one of the social media i.e. WhatsApp.
- All the students are informed to fill in the Goggle Form containing questionnaire pertaining to SSS
- The procedure of filling the questionnaire is explained by the faculties in detail in advance.
- The responses are collected and analyzed properly by the experts i.e. the techno-savvy.
- All the responses are collected in excel sheet then the graphical representations and interpretations of the data are made.
- A detailed report is prepared and key recommendations are suggested.

No. of Respondents: 94

Analysis Report:

The survey conducted on student satisfaction reflects that, 90.4% students appreciate the courses offered at the college 'To a great extent', similarly 90.4% students are satisfied with the college academic and activity plan which is introduced them at the very beginning of the academic year. Nearly 87.2% students choose option first i.e. 85 to 100% for the syllabus covered in the class by their respective subject teachers and so far preparation of the teachers is concerned 88.2% students give their 'Thoroughly' remark selecting option 'A'. Teachers' approach towards teaching is described, 'Excellent' by 83.9% students and 'Very Good' by 11.8% students respectively. The institute/ teachers use student centric method, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences is highly accepted by the students opting it 'To a great extent' by 88.3% students. Most of the students are contended with teachers' use of ICT tools such as LCD projector, multimedia etc. and appreciate the internal evaluation process carried out by the teachers.

While glancing at the interest of the institute in promoting internship, student exchange, field visit opportunities for students 91.5% find it 'Regularly' preferring option 'A' and identification of students' strength as well as encouragement with providing right level of challenges rated 'Fully' choosing option 'A' by 88.3.1% students. Number of students i.e. 89.2% are satisfied 'To a great extent' with the online services provided by the college and 86.2% students feel administrative staff and faculty members cooperative.

86.2% of the students are satisfied with online as well as offline resources of the college library system whereas 86.2% students give 'Excellent' grade to the opportunities for practical work experience adequacy. 90.4.5% students determine the pattern of education system inspires them to pursue higher education. Cleanliness of college premise is considered 'Excellent' by 89.4% students. Sports facilities provided by the college is also secured 'Excellent' grade by 89.4% students and 89.4% students believe NSS unit of the college helps to build the sense of social commitment among themselves. Role of Career Guidance Cell of the college receives 'Excellent' remark by 87.2% students. 85.1% students are highly satisfied with adequate infrastructure to fulfil their academic needs and also with facilities in canteen of the college, similarly 90.4% students rate 'To a great extent' to the basic amenities in the college as well as reprography facility in the college. Throughout the survey and its analysis it can be said that, overall performance of the college is widely appreciated and accepted by all the students of the college.



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